



## CASE STUDY

# Local Nonprofit Organization | Building a Strong IT Foundation to Support a Greater Mission

A local nonprofit dedicated to aiding the homeless partnered with Contigo Technology to establish its first physical office with reliable IT systems—empowering staff to focus on helping people find homes instead of managing technology.

**CLIENT:** Local Non-Profit Organization

**INDUSTRY:** Non-Profit

**LOCATION:** Austin, TX

**SERVICES:** Aiding the Homeless

## The Challenge

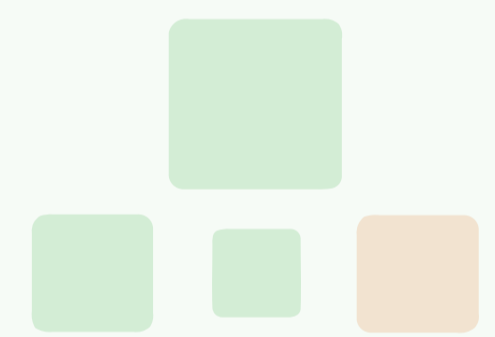
As the nonprofit transitioned into a physical office space, it lacked the IT foundation necessary to support daily operations, communications, and partnerships. Limited resources meant they needed solutions that were not only reliable but also cost-effective. Without proper IT systems, staff would struggle to coordinate with partners, manage internal workflows, and scale their impact in the community.

## The Contigo Solution

Contigo Technology stepped in after winning an RFP to deliver a complete IT office setup tailored to the nonprofit's needs:

- Installed cabling, employee workstations, and network infrastructure
- Sourced affordable network hardware through Contigo's vendor partnerships
- Established a secure cloud environment with a custom domain email system and shared mailboxes
- Implemented SharePoint for streamlined file sharing and collaboration among staff and coalition partners

## THE RESULT



With Contigo's support, the nonprofit gained:

- A reliable IT infrastructure that allowed staff to focus on their mission instead of technology challenges
- Improved communication through shared mailboxes and a secure domain email system
- Streamlined collaboration with housing organizations via SharePoint
- Cost-effective solutions that maximized resources while supporting growth

## What Nonprofit Organization Says About Contigo

“Contigo Technology, an Austin-based IT managed services provider, empowered a local nonprofit focused on aiding the homeless by equipping its first physical office with robust IT solutions. After winning an RFP, Contigo handled all IT aspects of the office setup, from cabling and installing employee workstations to sourcing affordable network hardware through their vendor network. They established a cloud environment with a custom domain email system and shared mailboxes, streamlining communication among staff and coalition partners. Additionally, Contigo implemented SharePoint for efficient file sharing, enabling the nonprofit to quickly exchange critical data with other housing organizations, allowing staff to focus on their mission of helping the homeless find homes.”

— Local Nonprofit Organization



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